



NIKKEI CREDIT UNION / MABUHAY CREDIT UNION 2021 ANNUAL MEETING MINUTES

MEETING CALLED TO ORDER

Jon Hernandez introduced himself, welcomed all the attendees, and touched on some housekeeping matters. Jay Lee confirmed that we have a quorum with 85 attendees. The meeting was called to order at 6:01 p.m. on Tuesday, April 6, 2021. Mr. Hernandez introduced the volunteers and staff that served the credit union for 2020.

Board of Directors

Gary Nakata, Chair
Ryan Iwamoto, Vice Chair
Glenn Matsushima, Treasurer
Ryan Suzuki, Secretary
Alyssa Tanaka, Director

Supervisory Committee

Karen Yoshimura-Oto, Chair
James Kawashima, Member
Kenneth Matsuno, Member
Masahide Nakagawa, Member

Mabuhay Advisory Council

Cynthia Carolyn Tan
Elito Macapagal Santarina
Erica Guico
Evelyn Machan Andamo
Frances Suavillo
Dr. Henrick Macalintal
Jesus "Alex" Cainglet
Katherine Chicas
Lemuel Rivera Guiyab
Monica Monserrat

Management & Staff

Jon Hernandez
Jay Lee
Michiyo Tateley
Debbie Chang
Monica Seng
Krystina Kuba
Tess Nambu
Kaori Suzuki
Kaulani Peters
Tiffany Manalang
Song Kadoi
Fred Docdocil
Jamie Valenzuela
Phoebe Tan
Jennifer Andal
Justine Alcantara





READING AND APPROVAL OF THE MINUTES

Mr. Hernandez informed everyone that the 2020 Annual Meeting Minutes were sent in advance via email and is available to be reviewed online on the credit union's website. He hoped that everyone had the chance to review the minutes. Akira Takano made the motion to approve the minutes and Donald Isozaki seconded the motion. A majority were in favor and therefore the motion carries.

CHAIRMAN'S REPORT

Gary Nakata welcomed all the attendees. He acknowledged that it has been a challenging year. He spoke about the credit union extending assistance to members in the form of loan payment extensions and low interest loans. He spoke of the credit union's outreach program to benefit the community and frontline workers. He talked about products the credit union has for seniors and non-owner-occupied properties. Mr. Nakata acknowledged the hardship being faced by everyone due to the pandemic as well as the increased racial discrimination on Asian Americans. He reminded everyone of the credit union's heritage of being founded in response to discrimination against Japanese Americans. He encouraged everyone to band together, speak out, and act with positive action against hatred and bigotry. Mr. Nakata closed by thanking the volunteers, management, and staff for their dedication.

TREASURER'S REPORT

Mr. Hernandez presented the Treasurer's Report on behalf of Glenn Matsushima. Mr. Hernandez reported credit union experienced loan and share growth in 2020. Assets have increased from \$72- to \$79-million, loans increased from \$33- to \$40-million, and shares increased from \$62- to \$69-million. Operating expense ratio has decreased from 2.85% to 2.55% and return on assets increased from 0.21% to 0.26%. Credit union capital is 11.93%

SUPERVISORY COMMITTEE'S REPORT

Mr. Hernandez presented the Supervisory Committee Report on behalf of Karen Yoshimura-Oto. He reported the California Department of Financial Protection and Innovation did not conduct a full exam in 2020 with the credit union being in an 18-month exam cycle. He reported Richards & Associates CPA opinion audit indicates the credit union financial statements were fairly stated in all material aspects. Lastly, Collaborative Learning and Assurance Services Solutions Inc. (CLASS) conducted internal audit and indicated no material findings of concern.

PRESIDENT'S REPORT

Mr. Hernandez reported on the credit union's pandemic response executing its pandemic preparedness plan, deploying program to aid members with over \$4-million in loan payment extensions and emergency loans. He provided an update on the credit union's pandemic efforts including the reduced hours, safety measures, continuing to extend loan payment extensions and emergency loans through June 2021, deferred payments on new loans, and donations to healthcare and frontline workers.





Mr. Hernandez reported on enhanced services:

- Expanded types of collaterals accepted for Real Estate and HELOCs including second homes and investment properties of 1 to 4 units.
- Partnership with Car Scouts allowing for members to make safe and convenient vehicle purchase without setting foot at a dealership.

Mr. Hernandez reported on continuing the credit union's effort of assisting the community:

- Continued to collect and donate food, clothing, blankets, and toiletries to help support homeless students at local colleges such as CSU Dominguez Hills, Harbor City Community College, and El Camino College.
- Provided box lunches to frontline workers of Gardena Memorial, Torrance Memorial, Harbor UCLA, Carson Firefighters, and Carson Community Center.

Mr. Hernandez shared the 2021 business initiatives as follows:

- Non-profit organization commercial loans
- Video banking
- Nikkei & Mabuhay Foundation

Akira Takano made the motion to approve the reports and Naoto Tashiro seconded the motion. A majority were in favor and therefore the motion carries.

NEW BUSINESS

No new business.

ELECTION

One position for the Board of Director is open and two positions for the Supervisory Committee is open. No nominations were received for these open positions. The incumbents Gary Nakata (Board of Director), Kenneth Matsuno (Supervisory Committee), and Masahide Nakagawa (Supervisory Committee) are elected by acclamation. All three will be serving a three-year term from 2021 to 2023. Mr. Hernandez thanked the volunteers for continuing to serve.

AJOURNMENT

Mr. Hernandez thanked everyone for attending. The meeting was adjourned at 6:26 p.m.

Jay Lee, Recording Secretary

