



NIKKEI
credit union



MABUHAY
credit union®
A DIVISION OF NIKKEI CREDIT UNION

CAREER OPPORTUNITY

Financial Service Representative (FSR)

Nikkei and Mabuhay Credit Union are looking for a Financial Services Representative who can respond to member and guest needs by providing a warm and welcoming environment while promoting membership benefits, products and services. We are looking for an individual who demonstrates a desire to serve others – building rapport and relating to the members are important. Our team strives to meet or exceed goals and deliver a high-value experience for our members that results in member loyalty. We embrace new ideas and enjoy discovering the best ways we can create a positive experience for our members. If this sounds like a job for you, please apply! We offer a dynamic working environment that is open and supportive—where you can grow professionally and make a difference. PLUS, awesome Perks, Work Culture, and Benefits!

Job Functions:

- Perform Teller Transactions
- Counsel current and prospective members about Nikkei's financial products and services
- Cross sell other financial products and services to increase member relations
- Perform other administrative duties as assigned or requested.

Experience:

- Great Attitude- Enthusiasm, Empathy, and Grit (Required)
- 1 year Customer Service and Cash Handling (Required)
- 1 year in Customer Service at a Call Center or Retail Banking (Preferred)
- Preferred Japanese speaker (Not Required)

Education:

- Some College Experience (Required)
- College Degree (Preferred)

Compensation:

Competitive Compensation + Monthly Incentives and Annual Bonus (Based on Employee, Team and Nikkei and Mabuhay's Performance). Pay range: \$20 to \$27.50/hour.

Benefits:

Medical, Dental, Vision • Life & Disability Insurance • 401K Retirement Plan • Tuition Reimbursement
Paid Time Off (Federal Holiday, Sick, Vacation, Work-Life Balance, Civic Duty and Community Volunteering)

Perks & Culture:

Promote Within • Staff Development/Team Building Events • Snacks & Drinks • Celebratory Lunches

Hours:

Tuesday thru Friday from 8:45am to 5:45pm, Saturday 8:45am to 1:45pm

Branch Location:

18425 S. Western Avenue, Gardena, California 90248

Contact:

Please send resume to Theresa Nambu, Nikkei Branch Coordinator, at tnambu@nikkeicu.org.